



# **FIELD VISIT TO TEHRI GHARWAL**

# A BRIEF ABOUT THE VISIT

Date	-	20 <sup>th</sup> Nov – 22 <sup>nd</sup> Nov, 2015
Project	-	Soochna Seva
Location	-	Tehri Garhwal, Uttarakhand
Monitored by	-	Deepshikha (Project Officer) and Neeraj Shukla
Focal person	-	Brijesh Dharma (District Manager, DEF) and Rahul Kumar (District
Coordinator)		

#### **PURPOSE OF THE VISIT**

- To understand the issues on-ground
- Meeting with the ground staff and discussing the further approach & task along with timelines.
- To finalise new office locations for Chamba and Jakhanidar block.
- To communicate roles and responsibilities to the new district coordinator.

#### **METHODOLOGIES USED -** Direct Observation

#### FINDINGS -

Day 1 - 20/11/2015

Block – Jakhanidar

Activity – A new place for the centre has been selected in order to bring it outside from the market area. The place is near the taxi and bus stand on the main road or highway which will help commuters to pay attention on the kind of services given by us.

Observations –

- No stock register
- No coding on assets (for new coding details, please see the Annexure)
- Furniture is not being maintained properly
- Broad band Internet connection does not work properly.
- Pooja shah (Fellow) was absent.

#### Day 2 – 21/11/2015

Block – Thauldar

Activity – Checked all the formats being maintained at the centre and guided them for further actions. Observations –

- No stock Register
- No Use of Data card and is kept idle.
- BSNL connection was not working well, due to which team is continuously facing problem.
- No visibility of Soochna Seva Kendra and EU outside.

# Day 3 – 22/11/2015

Block – Chamba

Activity – New office location has been seen for the Chamba Block which is very near to State Bank of India and one Government School as well the result of which it has been finalized for further process. There are 3





shops in line out of which 2 shops have been finalized keeping in the need for a bigger space for the HUB centre.



Picture 1 Three shops are in line with blue & green shutter



Picture 2 - Surroundings of the location

#### THINGS TO FOLLOW UP:

- Shifting of Soochna Seva Kendra (for Chamba & Jakhanidar) to the new locations
- Replacement of some of the furniture.
- Asset register to be maintained
- Proper visibility of Soochna Seva Kendra with wall paintings, banners etc.





### **ANNEXURE – Coding of Assets**

## Laptop:

DEF/SSC/JH/TG/LAP-001 DEF/SSC/JH/TG/LAP-003 DEF/SSC/JH/TG/LAP-004 DEF/SSC/JH/TG/LAP-005 **Table:** DEF/SSC/JH/TG/TB-001 DEF/SSC/JH/TG/TB-003 DEF/SSC/JH/TG/TB-004 DEF/SSC/JH/TG/TB-005 DEF/SSC/JH/TG/TB-005

# Stool:

DEF/SSC/JH/TG/ST-001 DEF/SSC/JH/TG/ST-002 DEF/SSC/JH/TG/ST-003 DEF/SSC/JH/TG/ST-004 DEF/SSC/JH/TG/ST-005 DEF/SSC/JH/TG/ST-007 DEF/SSC/JH/TG/ST-008 DEF/SSC/JH/TG/ST-009 DEF/SSC/JH/TG/ST-010 Chairs:









