



ANNUAL REPORT

**SOOCHNA SEVA
TEHRI GARHWAL
UTTARAKHAND**

2015



1. SUMMARY

Soochna Seva is a revolutionary initiative taken by the Digital Empowerment Foundation with the support of European Union. From the beginning of this project it has set many milestones to build a relationship between public and administration. Now community is completely aware that what kind of benefits and services government is providing to them. How they can get the benefit of these schemes and services. What are their basic rights? Which department is responsible for their problems and etc?

Tehri Gharwal district is among those BRGF regions where there is a need to address regional imbalances in development. For the last two years Soochna Seva has been working in five block of Tehri Gharwal namely Chamba, Narender Nagar, Pratap Nagar, Thauldar and Jhakhanidar. This annual report describes the achievements of Soochna Seva for the year 2015, what actually the intervention has brought among the community and what short terms benefit in the field are there. Besides, how impactful other services like digital literacy are and there services have become the need of people in all five targeted blocks. Since the project has got a support for five years from European Union, the year 2016 will be majorly focused on the sustainability of Soochna Seva. Below is the glimpse of 2015 results under various categories and the details of each category has also been shared in the report.

Category	Registrations		Entitlements Received	
	Male	Female	Male	Female
Financial Inclusion	76	73	76	71
Education	17	13	17	13
Livelihoods & Employment	240	437	164	353
Health	690	462	639	411
Social Security	563	1277	434	995
Documents	1820	1903	1818	1884
Total	3406	4165	3148	3727

2. BACKGROUND

Soochana seva is a community service based program started with the support of European Union with Digital Empowerment Foundation (DEF) as an implementing agency in Jan 2014. The program is running in five blocks each of the district of five different states namely in Jharkhand (Ranchi), Madhya Pradesh (Guna), Uttarakhand (Tehri), Rajasthan (Barmer), Bihar (West Champaran). This project achieved a massive success among the community toward its target. In the combination of more than 10000 villagers who used to be completely unaware about the schemes and services for them provided by central or state government and their right to utilize that toward their welfare. Soochna seva is working on different issues which are directly or indirectly effects community.

The main aspect of the intervention is the Sochna Seva Kendra's in order to provide information to community at their door steps. We strongly believe that information is the tool to make community empower. Hence the project aims to reach out to the last person of community and provide him benefit of the government's schemes and also make people's reach to the government department. At present, Soochna Seva has set many examples in the field, the sample of which has been share in the report below. The major covering areas are Education, Social Security, Financial Inclusion, Health, Agriculture, Women Empowerment and livelihood.

Target Blocks and Panchayats

S. No	Selected Block	Selected Panchayat	Distance From Centre
1	Chamba	Gunogi	14 KM
		Paturi	9 KM
		Kaichu	15 KM
		Than	6 KM
		Syul	17 KM
2	Thauldhar	Dabri	4 KM
		Semwal Gaon	16 KM
		Kirgani	11 KM
		Nakot	9 KM
		Indar	1.5 KM
		Tipli	8 KM
3	Narendra Nagar	Koti	8 KM
		Sweer	12 KM
		Bhandar Gaon	6 KM
		Bahatian	14 KM
4	Jakhanidhar	Kumar Gaon	3 KM
		Petav	5 KM
		Chapela	15 KM
		Gadugat	7 KM
		Koti	5 KM
5	Partapnagar	Okhla (Okhlakhal)	6 KM
		Padiya	5 KM
		Kothga	2 KM
		Kanda	1 KM
		Banali	6 KM

3. ACTIVITIES AND RESULTS

i. Relocating Soochna Seva Kendras

In order to manage Soochna Seva Kendra (SSK) effectively, some of the locations have been shifted to the suitable and most accessible locations. Keeping in mind these platforms should be easily accessible to those who need the information; otherwise the whole objective will be defeated. The key factors which lead to change the location of few SSKs includes remote area where means of transport was minimal thus people were unable to use the kendra, staff having tough time reaching the Kendras, and location surrounding the Kendras were unsafe for the female staff.

Moreover, the program also envisions the Kendras as a community driven, bottom up public space that seeks to bridge the information and access divide in order to transform under-served communities into information-empowered communities. For an instance, the centre of chamba was inaccessible for an elderly, pregnant women and disabled person. The whole essence of these centers/kendras remains in their accessibility to each of the community member.

ii. Deployment of Information Service

As a part of the SSK framework, the ground team used to generate and create awareness on the schemes through door to door campaigns, formal and informal meetings, and camps.

Given below is the process followed by our Soochna Seva team. The field teams begin by following a simple process of first creating awareness through formal and informal meetings, workshops, and camps. Then they register names of individuals who are interested in availing the scheme benefits along with their details. Follow up includes signing/endorsement/verification/recommendations of the required documents by the Government Officials, Gaon Pradhan, Mukhiya, Gazette Officers etc. The number of follow up's will vary and depend on the scheme one has registered for. Please note that sometimes the follow up can extends up to long durations due to the various external factors including administrative delays and local political issues. For example, entitlements on pension schemes usually take long time.

Once the applicants have availed the benefits, they are shown as beneficiaries who have availed the benefits through the support of the Soochna Seva Project.

iii. Meetings, Camps And Rallies

RTI day celebrated at Soochna Seva Kendras:

Soochna Seva teams conducted information sharing drive in five blocks of Tehri Gharwal District to celebrate the RTI Day (October 12). To create awareness on the RTI Act and educate people about the procedures for obtaining information under the Act, Soochna Seva teams held community meetings, staged street plays and rallies in these districts. Small community meetings were conducted in villages. The SSK team interacted with women, youth and daily wage labourers and explained the procedure to avail information from any government department. In Tehri Garhwal, Soochna Seva team collaborated with a local NGOs and addressed a huge gathering at Community Centre to spread awareness on the RTI among the rural populace. They encouraged the audience to file RTI applications to receive the desired information from the government agencies. Likewise environment day has also been celebrated in all five Soochna seva kendras by conducting painting competitions, essay competitions, planting a tree, etc.



Chief Minister of Uttarakhand praises Soochna Seva Vahan:

On 40th year of celebrations of Maa Kunjapuri Mela in Narendra Nagar, Chief Minister of Uttarakhand, Mr. Harish Rawat, was invited as Chief Guest in the ceremony. He inaugurated the event and after a speech about development and progress within the area, he inspected the stalls that were set up in the fair. During his stroll across the stalls, he saw Soochna Seva Vahan and after learning about the services provided by Soochna Seva, he praised the team for the work and encouraged to continue the same for the future and help people.



Knowledge sharing activity at Soochna Seva Kendra:

The information about new government schemes and policies does not reach rural population effectively because of poor geographical conditions and faulty organisational structures and facilities. Therefore, Soochna Seva acts as a channel to fill this gap by imparting necessary guidance about public schemes and services. To achieve this aim, the team conducts regular camps and meetings in remote and vulnerable areas.

On July 29, 2015, the Soochna Seva Kendra at Pratapgarh in Tehri Garhwal district conducted an awareness camp in Kanda village. Prior to the camp, the Soochna Seva team circulated the word through phone calls and one-to-one interaction within the village and neighboring ones too. People flocked in the camp all over from Kanda, Banali, Jakhikhal, Okhla and Pathiyana village. The event was graced by Balwir Singh, Gram Pradhan and Umesh Singh, ex Gram Pradhan of Kanda village. Youth groups and women self-help groups also took part in the event.

The Soochna Sevaks briefed about some of the latest schemes that were launched by Uttarakhand government in 2015, such as Mera Gawn-Meri Sadak, Mere Bujurg- Meri Tirath, Mera Gawn mera Dhan, Mukhyamantri Swastya Bima Yojana, Mukhyamantri Bal Poshan Yojana, Humara Pedh Humara Dhan, Gaura Devi Kanya Dhan Yojana, Aapda Prabandhan Yojana, Samadhan and Khel Se Banegi Pehchan.

The Gram Pradhan listened to the problems of villagers and also advised the participants to fill up the request form so that they could receive aid from Chief Minister Relief Fund.

iv. Digital literacy and other Digital Services

Digital literacy is expounded as a set of skills, required using tools such as computers, smart phones, internet and any other information technology. It is pertinent that knowledge of digital tools is augmenting as a pre-requisite among all the sectors whether it's private or public. And interestingly a large population base, comprised of rural as well urban population has been found completely devoid of it.

Hence, DEF believes it is an important and a critical step for the community to understand and demand for their basic rights of availing information on various schemes and benefits that have been created for them. Similarly the importance of affordable digital services such as photocopy, printing, scanning, photo printing have been recognized in the villages. Affordable access to these services is critical for people in remote areas. It is imperative in case of providing benefits from government schemes and entitlements the process of which comprise of lot of documentation formalities. Moreover, it will help in establishing bedrock of sustainability in order to maintain the relevance and visibility of the programme afterwards.

4. LIAISING WITH GOVERNMENT BODIES AND ELECTED MEMBERS

For proper implementation of the programme, the Soochna Seva team has been involved in the process of establishing an effective relationship with both Government officials and elected members at the District, Block, and Panchayat level. In all the districts, the teams have shared the objective of Soochna Seva and how the team is using it as a model of public service dissemination. This process is an ongoing one and has been initiated in every district. Meetings at the Block and Panchayat level with elected representatives are more frequent and almost on a weekly basis.

Here is a list of all the government officers who met and have been explained about Soochna Seva program once and more than once.

Name	Designation	Department	Contact
Yashpal Singh Negi	Horticulture officer	horticulture department	9412909194
J.S. Chauhan	Senior Horticulture Inspector	horticulture department	9411124162
Arunish Painuli	Asst. district election officer	Election department	01376-232164
Rajendra Pal	Asst. engineer HQ	Water Conservation department	9411345841
Dr. Arjun Singh Senghar	Chief medical officer	Health Department	9411103466
Abhinav nautiya	Asst. Director	Milk development & dery	9758137596
Rajeev kumar	Milk Inspector	Milk development & Dairy	9412929257
Mr. Piush	JTO	BSNL	9411103877
B.S Rana	Accounts manager	Swajal Pariyojna	9412028166
Sunil Joshi	Project manager	Swajal Pariyojna	9756600533
Hrendra Sharma	E district manager	Collectorate	8476009292
Jeet Mani Bhatt	Camp Supervisor	Community Welfare Department	9456325241
Rakesh chand nautiyal	Administrative officer	District Social Welfare Department	9410114066
Balveer singh	Asst. Accountant	District Social Welfare Department	01374-223731
O.P Joshi	Senior Assistant	Zila Udyog Kendra	8532972044
Rameshwar purohit	Accountant	Zila Udyog Kendra	9759136644
Smt. Kavita	Asst. Statistical officer	Zila Udyog Kendra	9758953242

B.S Rawat	Project officer	UREDA	9412077205
Bharat singh	Chief Asst. registrar	District cooperative	9927270351
D.P Divedi	District Additional Cooperative Officer	District cooperative	9410548588
Suresh Chand Singh	Chief Agriculture Officer	Agriculture Department	9410177765
Dr. H.S Bisht	Deputy CVO	Veterinary department	9411568515
Sundar singh negi	Block In-Charge	Horticulture Department	8057821019
Mr. S.K Negi	Asst. DPRO	District Panchayat Raj	9412967698
Vidhya singh somnath	DPRO	District Panchayat Raj	9412985220
Gajendra singh Bijalwan	Senior Asst. DPRO	District Panchayat Raj	9411370378
Virendra kumar puri	DESTO	Economic And Statistical Department	9412026264
Dhara singh haldev	Additional Statistical officer	Economic And Statistical Department	9458479821
B.S Bhandari	Asst. engineer DRDA	DRDA	9411143262
Rajkumar rawat	Asst. Statistical officer	DRDA	9719071240
Sridhar lal kohli	Office Superintendent	DRDA	9411743020
M.S Parsola	Executive Engineer	Minor Irrigation Division	9412413526
Surendra Singh Panwar		Youth Welfare Department	01376-234104
SMT. Mamta Bhatt	Excise trainer	Youth Welfare Department	01376-234104
H. I Khatri	Youth Welfare Officer	Youth Welfare Department	9410106998
Darshan lal	Executive Engineer	RWD	9412375554
Alpna haldiya	Asst. Director	Fisheries Department	8126981281
Dr. Sanjay jain	Asst. CMO	Health Department	9412471639
Ramesh Chand Ramola	NREGA computer operator	NREGA	9758015237
Jaipal Singh Kandari	ADO	Panchayat-Jhakhnidar	9410106915
Pradeep Panday	DDO	District Development Department	9412093900
Mohd. Iqbal Ahamad	Chief Development Officer	Tehri Gharwal	9412078400
Ranbeer Singh Rana	president	BDC Pratap Nagar	8859354847 7579091779
D S Bhandari	BDO	Jakhnidhar	8954904860
Lekhpal Singh Panwar	BDO	Pratap Nagar	8979108051 8475012932
D P Berwal	B.O.	PRD	9410593085

Ashok Kumar Dhamanda	Senior Steno	Block	9759996249
B. S Rana	Accountant	Nrega Cell Jakhnidhar	9412312169
Ramdaas	Accountant	MLA fund, THDC, BRGF and Bio Gas, Jakhnidhar Block	9410107442
Smt. Manju joshi	In-charge CDPO	Narendra Nagar, Tehri Garhwal	8126160060
Chatar singh	In-charge District. Head quarter	govtt. Fruit preservation and training center- new tehri	9411143860
S. N. Arya	District Head	Jila Gramin Udyog Adhikari- Village Level	9411513514
Mr. Hitpal singh	District Horticulture officer	horticulture department	01376-232156
Pratap Negi	ASM		8006000941
V K Raturi	In-charge Pariyojana Adhikari	DRDA	9411116086
Balwant Singh	Administrative officer	Laghu Avam Sichai Vibhag	9412910476
Dr. Sidharth	doctor	Veterinary Department	8126209249
Mr. S L Shah	pharmacist	Veterinary Department	9411504173
Rajeshwari devi semwal	X-pradhan, Semwal gaon	Pradhan	8534814867
Smt. Shakambari devi	Pradhan, Village koti	Pradhan	9758943201
Smt. Seema Devi	Pradhan, Dabri	Pradhan	9897239965
Smt. Sashi Dabral	Pradhan, Bhatuain	Pradhan	9456326778
Smt. Basanti Sajwan	Pradhan, Dandasli	Pradhan	8474977727
Guru Prasad pant/ Pramila devi	Pradhan, Kainchu	Pradhan	8171681011
Chatar Singh aswal	Asst. BDO Chamba	Chamba Block	9411714918
Chetram Bijalwan	Pradhan, Baagi (Bamund)	Pradhan	9761697958
Shalendra rawat	Supervisor	Community Development, Tehri Garhwal	9756601338
Vijaypal Singh rana	Pradhan, Palas	Pradhan	9719754464
Rajendra Singh Rawat	Pradhan , Dikhol Gaon	Pradhan	9759346107
SMT. Laxmi devi	Pradhan ,Chopdiyali	Pradhan	7830912763
Mr. R.S Rana	Asst. social welfare officer	Social Welfare Department	9917484067
Mr.Vijendra	Project Manager	Chamba Block	9412916399
Dr. A k Shriwastav	MOIC	Chamba CHC	9411187663
SMT. Rajni devi	Pradhan, Than	Pradhan	Pradhan

Shiv Singh rawat	Pradhan, Aagar	Pradhan	9456789220
Kishan Dutt	Pradhan, Simalta	Pradhan	9410378823
Smt. Geeta Devi	Pradhan, Kot	Pradhan	9759910674
Yuddhveer singh	X- Pradhan kot	Pradhan	9412912778
Smt. Shakuntla Panwar	AWWR (Dharkot)	ICDS	8126936800
Smt. Sobha Devi	BDO	Chamba Block	9411725363
Narendra Chand Ramola	Jyeshth Pramukh	Chamba Block	9412078249
Ravindra Singh Pal	Gram panchayat Vikash Adhiniyam	Block Office	9411548047
BDO	BDO Pratapnagar	Block Office	8979108051
D.s Bhandari	BDO Jakhnidhar	Block Office	9411726002
Smt. Reena Devi	Pradhan , Pipola Jakhnidhar	Pradhan	9917907462
Mr. Pradeep Panday	District development officer	District HQ Vikas Bhawan	9412093900
Jaipal Singh Kandari	ADO- Panchayat	Block Office	9410106915
Dhani Ram Raturi	Pradhan , Nawakot	Pradhan	9484493241

5. LIAISING WITH NETWORK GROUPS

In each district, the team has built a relationship with civil society, local NGOs, self-help groups (SHG), ASHA/AWW workers, local stakeholders, and elected representatives of each Panchayat. With the first step of building relationships now the team has moved on focusing on involving them in each and every visibility efforts of the program with the communities. Routine visits have been made to the schools, Anganwadi and health centers in our blocks.



6. REGISTRATION AND ENTITLEMENT RECEIVED UNDER EACH SCHEME

Category	Scheme Name				Conversion		
		Male	Female	Total	Male	Female	Total
Individual Schemes							
Financial Inclusion	PMJDY (Bank Account)	44	57	101	44	57	101
	Atal Pension Yojana (Insurance)	2	3	5	2	1	3
	Bank Account Opening (for NREGA)	6	0	6	6	0	6
	Pahal Scheme (LPG Subsidy)	24	13	37	24	13	37
Sub-total (A)		76	73	149	76	71	147
Employment and Livelihood	Berojgari Bhatta (Unemployment Allowance)	9	6	15	9	5	14
	SBI Training	6	24	30	0	24	24
	MGNREGA Job card	220	407	627	152	324	476
Sub-total (B)		235	437	672	161	353	514
Health and Sanitation	JSSY (Children Institutional delivery)	0	50	50	0	50	50
	Health Card	615	353	968	615	353	968
	Swajal Pariyojana (Toilet Construction)	75	59	134	24	8	32
Sub-total (C.)		690	462	1152	639	411	1050
Social Security	PMSBY (Life Insurance)	330	635	965	330	635	965
	PMJJBY (Insurance)	77	85	162	77	85	162
	Nanda Devi Kanya Dhan Yojana (Empowerment of the girl child)	0	51	51	0	1	1
	Gaura Devi Kanya Dhan Yojana (Scheme for girl child)	0	41	41	0	0	0
	Old age pension	74	94	168	7	2	9
	Sukanya Samridhi Yojana (Girl child Prosperity Scheme)	0	208	208	0	208	208
	Farmer Pension	26	12	38	5	1	6
	Destitute Pension	0	2	2	0	0	0
	Widow Pension	0	31	31	0	0	0
	Disability Pension Scheme	16	6	22	0	0	0
	CM Khadya Suraksha Yojana (Food Security)	40	112	152	15	63	78

Sub-total (D)		563	1277	1840	434	995	1429
Livelihood	RAJIV GANDHI SHILPI SWASTHYA BIMA YOJANA (For Artisans)	5	0	5	3		3
Sub-total (F)		5	0	5	3	0	3
Education	Midday Meal Scheme	5	5	10	5	5	10
	Scholarship (For NREGA workers children)	3	5	8	3	5	8
	Post Matric Scholarship	3	3	6	3	3	6
	Mandhyan Bhojan Yojana (Food Distribution to elderly)	6	0	6	6	0	6
Sub-total (E)		17	13	30	17	13	30
Scheme Total (A+B+C+D+E)=F		1586	2262	3848	1330	1843	3173
Documents	Saving Account	19	23	42	19	23	42
	Residential Certificate	21	13	34	21	13	34
	Income Certificate	19	11	30	19	11	30
	Election Voter ID	0	19	19	0	0	0
	Caste Certificate	2	0	2	0	0	0
	Disability Certificate	1	0	1	1	0	1
	Patwari Certificate	1	0	1	1	0	1
	Unmarried Certificate (Needed to join Garhwal Rifles)	6	0	6	6	0	6
	Notary	1	0	1	1	0	1
	Ration Card	1	1	2	1	1	2
	Age Certificate	1	0	1	1	0	1
	LPG Connection	0	1	1	0	1	1
	Affidavit	0	1	1	0	1	1
	Aadhar Card	1748	1833	3581	1748	1833	3581
Kisan Vikas Patra	0	1	1	0	1	1	
Documents Total (G)		1820	1903	3723	1818	1884	3702
Grand Total (F+G)		3406	4165	7571	3148	3727	6875

7. INNOVATIONS

- Number of new ideas has been integrated in order promote Soochna Seva Kendras such as personal meetings, wall painting, open meeting etc. and if anywhere suffered from any lack of information we provided all information at these places.
- Especially Soochna Vahan, travelling across the remote locations of district and providing the services like printout, photocopy and scanning where there are no such things available.
- Community has also been informed about the importance of 'Khuli Baithak' and how participations in these meetings are important to them and how it leads to women empowerment.
- Some rallies have also been executed with schools students and local public on the especial occasions like RTI Day, Childrens Day etc.
- Soochna Seva Vahan Participated in the government related activities for the community members and villagers on various camps like as NAREGA Labor Card, Multipurpose camp, Health Camp and viklang sivr etc.
- Collaboration with government departments is providing us the benefit of taking part in their most of the camps and social welfare programs.
- Digital Literacy on the other hand serving as the tool for breaking digital divide. For an instance, 10 women have successfully completed their computer classes and have been provided with certificate of completion. Now this group of women are acting as Soochna Seva volunteers and disseminating information in their neighborhood.

8. CHALLENGES

- Many a times transport facilities are not available for the village that we visited, due to difficult terrain the team has to walk to long distances which takes lot of time. Village/panchayats are situated in remote areas where no transportation is available.
- Sometime the village people did not support us for what we are doing for them, they think we will there for some time and we collect information from them and then we will not again our faces to them.

9. SUSTAINABILITY PLAN

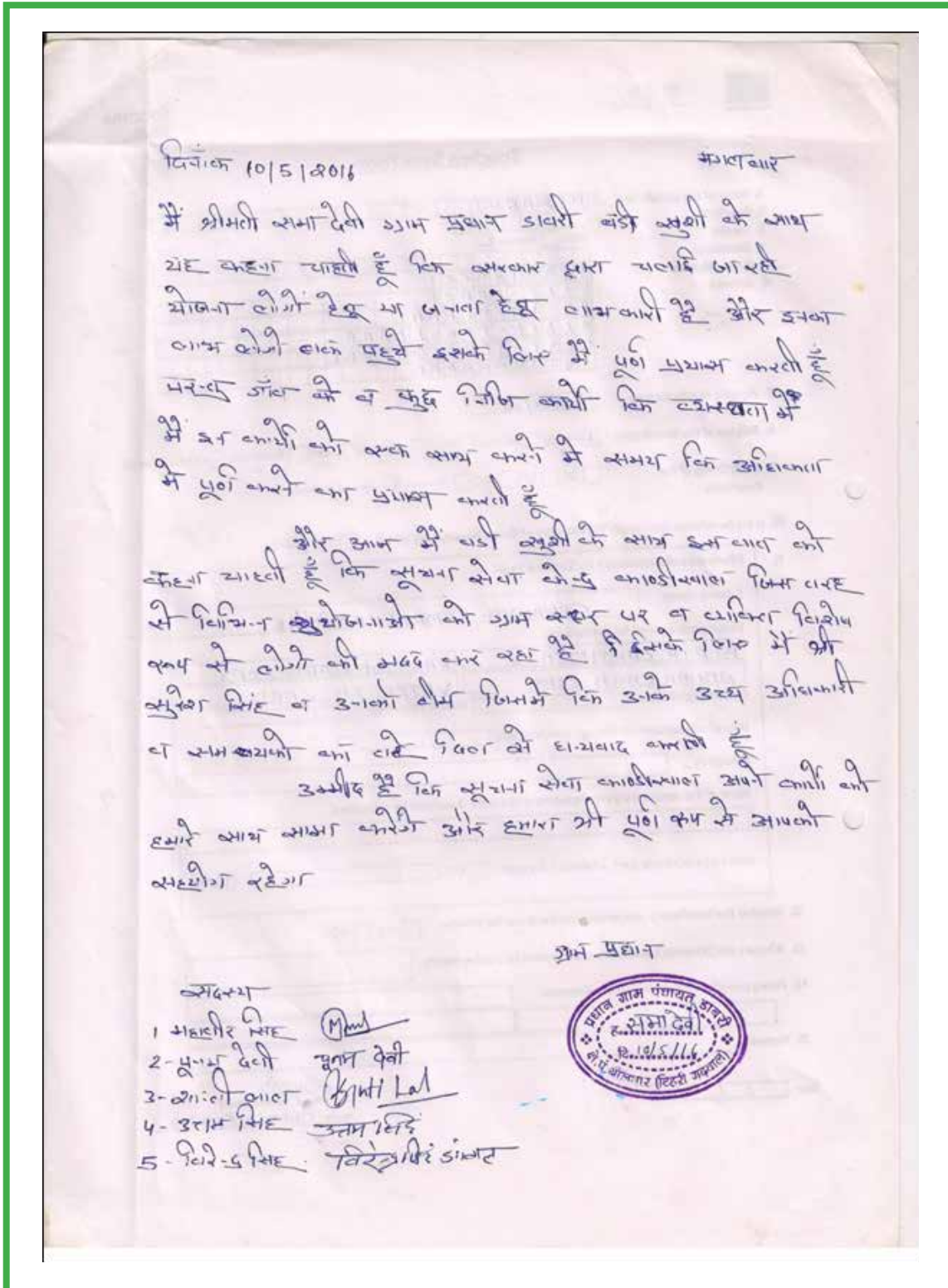
- Many schools are providing digital classes at present time through projector and LEDs but they don't have sufficient and latest contents. Soochana seva Kendra can sell them those contents which would have certain durability and after their validity SSK can provide them next latest contents.
- Those schools which don't have e-class facility due to technical expertise or high rate prize SSK's fellow can guide them on that
- Apart of school and collages SSK can sell online career counseling classes through various coaching center. S.S.K can develop groups of students according to their career choices and we can organize online seminar on different topics with the expert of that particular topic. Students would have membership fee or contribution which will help to SSK and it may become a strong part to connect youth groups with DEF
- Digital farming center: In rural area agriculture is the main source of economy and livelihood. Agriculture is mostly people's main profession but they are not getting good profit as much they can due to lack of technical expertise. Many government and non-government departments are providing training them time to time but they have traditional way of training. Which is not much impactful right now? So I am suggesting that we can make that training as a digital training with the help of audio / video contents and case studies we can collaborate with the Agriculture, Horticulture & Animal husbandry department on that. They can support us financially and on content developing.
- Service Provider of Government: To make the programme sustainable Soochna Seva must play a role of service provider for the government. We have a good reach in more than 50 villages in 5 blocks of tehri district and have a strong committed team. So we can play a vital role to implement government program in field level for an instance National Digital Literacy Mission, Uttarakhand Skill Development Mission, UGVS, NRLM etc.

10. TEAM DETAILS

S.N.	District/Block	Staff	Designation	Mobile No.
1	District	Brijesh Kumar	District Manager	9412078203
2	Chamba	Praveen Uniyal	Block Coordinator	9412078204
		Sushil Saklani	Fellow	9719035085
		Aarti Bisht	Trainer	9456556017
3	Thauldhar	Brijesh Panwar	Block Coordinator	9412078206
		Suresh Singh	Fellow	9568794354
		Brij Kishore	Fellow	7579014219
		Shivani	Trainer	8392976196
4	Narendra Nager	Praveen Panwar	Block Coordinator	9412078205
		Anil Rautela	Fellow	
		Reena Sajwan	Trainer	
5	Jakhnidhar	Manoj Chauhan	Block Coordinator	9412078207
		Sushil Lal	Trainer / Fellow	8171297586
6	Pratapnagar	Manish Chauhan	Block Coordinator	9412078208
		Betal Singh	Fellow	9897071064
		Kedar Singh	Fellow	
		Kiran Bhandari	Trainer	9761323707

11. APPRECIATION LETTERS

i. Gram Pradhan, Dabri (Thauldar Block)



ii. Gram Pradhan Kansaali (Pratapnagar Block)

होटल मैनेजमेंट क्लब की जानकारी देने हेतु ।

खेलाते

सौ. ग्राम प्रधान कंसाली
ब्लॉक प्रतापनगर (टी. ग.)

सूचना सेवा केंद्र प्रतापनगर (JEE)
टिहरी गढ़वाल (उत्तराखण्ड)

महोदय,

दिनांक 12.1.16 की तैरु में दिने गये सुझाव. जैसे होटल
मैनेजमेंट डिप्लोमा एवं शादी उद्घाटन के लिए आपका बहुत-2
धन्यवाद। जिसमें हमारे गांव से उलड़को को होटल मैनेजमेंट
डिप्लोमा के लिए देखाइन लेले गये और प्रशिक्षण ले रहे हैं।
आप हमारे लिए और हमारे क्षेत्र में के लिए रुक जागरूक संस्था हैं।
जिसमें आप बहुत-2 बधाई के पाता हैं।

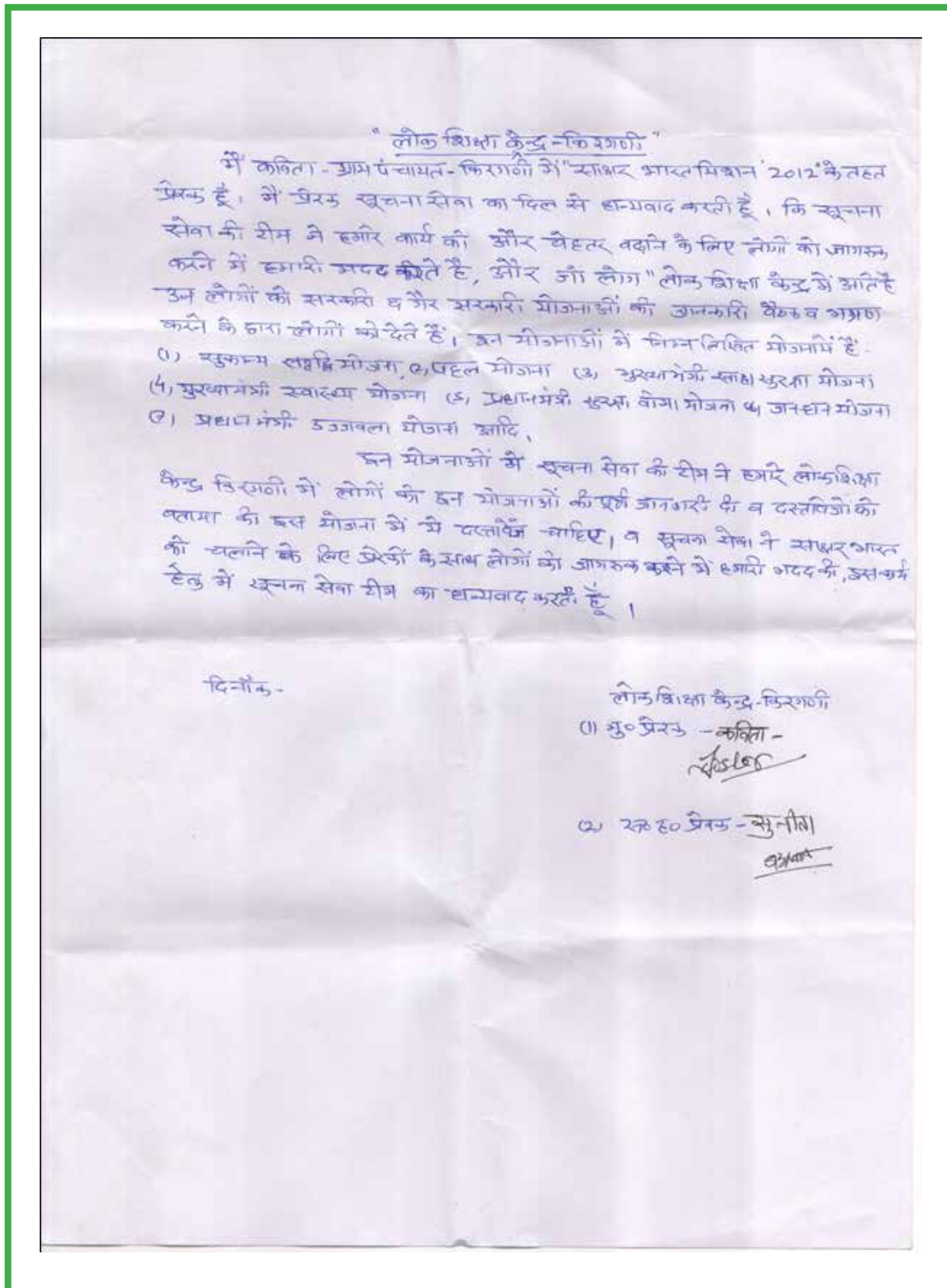
धन्यवाद

भवदीय

ग्राम प्रधान कंसाली (रैका)
ब्लॉक प्रतापनगर (टी. ग.)



iii. Lok Shiksha Kendra (Kirgani, Thauldar Block)



12. SUCCESS STORIES

Another Step By Soochna Seva Team Towards Empowering Citizens Digitally



Sunita Bhandari is a resident of Pipleth village in Chamba block of Tehri Garhwal district. She is a graduate but lacked computer education which served as a barrier for her to get a good job. Due to her poor financial conditions she could not attend computer classes in Chamba because that is very expensive. After meeting the Soochna Seva team in one of the camp she received information about the digital literacy programme being provided at the centre.

Since her husband passed away, she was unable to manage the financial requirements; therefore she started borrowing some money from her parents. She has two children Sonam and Vaishnavi and they both study in class six. She wanted to improve her financial condition but the lack of computer skills hindered her from getting a good job. All the money that she received for her household chores, get finished within one week. This was why she could not bear any expense for taking computer course. In Chamba, the minimum charges for a computer class are 500 rupees. So, when Soochna Seva team informed her that the education provided in the centre is only 150 rupees per month for BPL card holder and 200 rupees per month for APL card holder. She was overjoyed and agreed to visit the centre to start her computer training. She also thanked the soochna seva team for their information and help.

Old Lady From Remote Mountaneous Village Avails Disability Pension Scheme



In the high mountains resides an old Gabli Devi in Katkodh Village in Narendra Nagar Block of Tehri district of Uttarakhand. When the Soochna Seva Team was on a field visit to Narendra Nagar, they came across a physically challenged and old woman, Gabli Devi. The situation doesn't allow her to work because she has severe disability in her hands. Earlier, she used to receive financial aid from the government in the form of a disability pension but it had ceased to reach her in the past few months for reasons unknown. This worsened her already hard life!

When the Soochna Sevaks learnt about this, they straightaway drafted and sent a letter to the social welfare department to get her pension restored. They helped her in arrangement of all documents and got her aadhaar card made. It resulted in a quick action from the department's end and her pension was restored. She now receives her pension every month and that too timely.

This is indeed one of the many great examples of how the spontaneous efforts of the Soochna Seva team brought back stability and happiness in the life of a distressed woman.

Enabling The Disabled



Thirty-two-year-old Reena Devi lives in village Selur Patti Juva in Thauldhar block of Uttarakhand. Wife of Darshan Lal, Reena Devi lives with her two sons Sumeet and Lucky, who are 10 and five years of, respectively. As Reena Devi suffers from a disability in her legs, her husband is the only bread earning member in the house. However, it's not enough to even sufficiently feed the entire family.

"Had my legs not been in this condition, I would have contributed something to the family income. I wouldn't have been sitting at home like this," says Reena Devi. One day, she met some Soochna Mitras who were conducting a survey in the area. When they questioned Reena Devi about some government schemes that might be of help to her, she was disappointed that she knew of none. So, the Soochna Mitras informed her about several schemes, including the Divyaan Pension Yojna, bringing hope in her life. The Soochna Mitras did not stop at that but helped her fill the form and submit all necessary documents along with it, which were then verified by the Gram Pradhan, the tehsildar and the welfare department. As of April, Reena Devi has not been receiving a pension for the last six months.

Purushottam Secures His Future Through Nrega



The government has initiated various schemes and policies in order to provide sustainability to the under-privileged people. The irony is, majority of the rural population are devoid of the benefits earned from these schemes and the reasons behind this backlog are ignorance and lack of information. The Soochna Seva team experienced one such case of ignorance when they conducted a camp in Sivir village in Narendra Nagar block of Tehri Garhwal district. The team met Purushottam Singh; he was a farmer and also worked as a manual labourer. During off season he worked under various contractors and often did not receive money in time. He thought of migrating to other states in order to earn more but he hesitated to leave his family and the village. The veil of ignorance lifted from his face when he learned about the National Rural Employment Guarantee Act (NREGA) during the camp. This scheme provides unskilled work to the labourers in their hometown and prevents migration. It ensures livelihood security in rural areas by providing 100 days of wage employment in a financial year to every household whose adult members volunteer so that they can do unskilled manual work.

During the session the team also explained about the importance of job card and the process to fill up the form for NREGA. After a week went by, the team acted in Purushottam's case. They helped him to fill the form to apply for a job card and also assisted him in obtaining it from the block development office. Today Purushottam is working under NREGA and is receiving money directly in his bank account. He feels that this decision of not leaving the village was a good one because these days he is getting money in time and the money is sufficient enough to feed his family. He thanked the Soochna Seva team and appreciated their efforts in reaching out the most marginalised sections of the society and empowering them.

ANNEXURE

Soochna Seva Team supported a Health Camp for especially abled people organised by Social Welfare Department



Meeting with the community members of Kot village, Chamba Block



On July 29, 2015, the Soochna Seva Kendra at Pratapgarh in Tehri Garhwal district conducted an awareness camp in Kanda village



Health Card Distribution at Thauldar block



Soochnaseva team at kotga village pratapnagar block supported medicine distribution camp by ANM and ASHA workers.



Digital Literacy Certificate Distribution at Narender Nagar soochna Seva Kendra





Soochna Seva kendra

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