

# IMPROVING ACCESS AND DELIVERY OF PUBLIC SCHEMES & ENTITLEMENTS IN THE BACKWARD DISTRICTS OF INDIA

ANNUAL REPORT  
**2016-17**  

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**RANCHI**





## SUMMARY

The project “Soochna Seva” is a joint initiative of Digital Empowerment Foundation and European Union (EU) to promote equitable access to the government schemes and services in the backward and information dark areas of India. The project is currently running in Ranchi (Jharkhand), West Champaran (Bihar), Guna (Madhya Pradesh), Barmer (Rajasthan) and Tehri Garhwal (Uttarakhand). The project mandate is information dissemination of government schemes and entitlements especially in the marginalized community residing in the rural areas. The information about the public schemes is disseminated using ICT and non-ICT tools supported by camps, toll-free helpline number, SMS, newsletter, mobile vans and Soochna Seva ground staff. The project covers Education, Health, Livelihood, Employment, Social Security and Financial inclusion related schemes and programs.

Soochna Seva project is working on its mandate to develop a robust infrastructure and improve access to information, education, and livelihood, skill development to empower rural population. The project has supported the vulnerable groups by helping them to access benefits under Indra Awas Yojna, toilet construction support

schemes, free gas connection, water reservoir schemes through MGNREGA including other institutional work. The insurance policies for girl child such as Sukanya Samridhi Yojna, Ladli Laxmi Yojna and Matri Shishu Suraksha Yojna were provided to them to secure their future. For livelihood improvement, the beneficiaries were provided support under schemes like Bakra Vikas Yojna, Widhwa Samman Yojna, Bakra Prajanan Yojna, poultry farming and cow farming schemes. Most of the population in rural areas is completely dependent on agriculture. Often, due to the lack of irrigation facilities farmers are unable to produce efficiently and face hardships in their life. Considering the gravity of situation, our team undertook the task of assisting farmers to get their crops insured because whole Indian agricultural depends on monsoon and in case things go wrong in that department, insurance will help them to survive the season.

In summers, water is a scarce commodity in most target regions under the project. Even the drinking water has limitations. To fix this issue, the team has sought the concerned government authorities and got hand pumps installed for the villagers. In rainy seasons, poorly-maintained drainage system

causes huge water logging and floods in rural areas. The team took this matter with the elected representatives and got the drainage system repaired and also got new roads constructed for easy commuting.

The state government is concerned about the welfare and education aspirations of handicap students. To encourage such students for education, the state government has launched samaveshi shiksha scheme. It means inclusive education which facilitates equal opportunities to everyone including the students with disabilities. The team has done multiple activities in local schools to engage with students and inform them about how to warmly interact and study with the disabled students.

The latest cutting edge technology tools and apparatus like bidder machine and pump sets helpful in higher agriculture production were distributed to villagers. The pending regions from last year were also given special attention and coverage this year.

## TARGET BLOCKS AND PANCHAYATS

| Blocks    | Panchayats                                       |
|-----------|--|
| Angara    | Angara, Bisa, Gatalsud, Hesatu, Haratu           |
| Itki      | Itki East, Itki West, Kundi, Malti, Ranikhatanga |
| Burmu     | Bare, Hesalpiri, Ojhasadam, Murupiri, Sarle      |
| Bero      | Bero, Dighiya, Tutlo, Khukra, Puriyo             |
| Sonahattu | Sonahattu, Lohahatu, Dokard, Rahe, Hotlo         |

## AREA DEMOGRAPHY

Ranchi is the state capital of Jharkhand spread across 7593 sq. Km area. More than 60% of the total population resides in rural areas and their livelihood largely depends on agriculture. Around 82% of the households own less than two hectares of land with the

average holding size being 1.18 hectare. Only 0.84% of the population owns land holdings greater than 10 hectares. In Ranchi, Soochna Seva project is running in five Blocks, i.e. Angara, Bero, Burmu, Itki and Sonahatu.

**Angara:** Angara Block is predominantly a tribal area which is 21 km away from Ranchi district. Farming is the major occupation in Angara. The fuel wood trade is also a major means of income for the people, particularly for tribal women. In Angara, the team works on five panchayats -Bisa, Hesatu, Haratu, Getalsud and Angara.

**Bero:** Bero is an old Block in Ranchi District. It is an area located on NH43 (formerly NH23) approximately 32 km away from Ranchi. It is well known for its haats (local market) which is held on Monday, Thursday and Saturday. The area receives good electricity supply too. It has a police station, hospital, temple, school and a college too. The source of income for Bero people is farming.

**Burmu:** Burmu is small village located in Burmu Block of Ranchi district, Jharkhand. Total 737 families reside in the area. The village has 3661 population out of which

1867 are males while 1794 are females as per Population Census done in 2011. The population of children with age 0-6 is 581 makes up 15.87 % of total population of the village. Average Sex Ratio of Burmu village is 961 which are higher than Jharkhand state average of 948. Child Sex Ratio for the Burmu as per census is 899, lower than Jharkhand area.

**Itki:** Itki Block is a tribal region which is approximately 27 km away from Ranchi town and located on NH43 (Formerly 23).

Farming is the major source of income for the residents. The usage of irrigation wells for farming purposes is quiet popular in the area. The village has a police station, hospital, school, temple and mosque. The population of Itki Block is 50058, total 9115 families residing in the area, Males 25234, Females 24824, Agricultural land 1801.42 acres, unproductive land 4965.75 acres. Lack of irrigation support system renders agriculture non-remunerative and restricted to seasonal productivity. Lack of employment opportunities force many residents to work as daily-wage workers in off-season. Collection and trading of fuel wood

represents a major income source for these people, particularly women.

**Sonahattu:** Sonahatu is a Block in Ranchi District of Jharkhand State. Its head quarter is Sonahattu town. It consist of 157 Villages and 19 Panchayats. Hindi, Urdu, Bengali, Asuri, Munda are some of the popular languages spoken in the area. Total population of Sonahattu Block is 95,411, spread across 157 villages of 19 panchayats. Male population is 48,030 and Females amounts to 47,381.

## MAJOR ACHIEVEMENTS

The target blocks/villages in Ranchi district are widely scattered. The core target regions in it like Itki, Angara, Bero, Burmu and Sonahatu are Naxalite areas. The locals and Soochna Seva team faces lot of problems in movements related to work. The locals are in these areas are found to be alcoholic and due to some bad elements in the society police administration has to often impose 'band' in the area. This hampers project progress. The team has put in lot of efforts to bring the elected members and senior members in the society on one platform to create awareness of rights and government schemes in the target areas.

The fragile infrastructure of transport, electricity supply, drinking water supply and extreme climatic conditions create hurdles on every step. The ignorance in locals adds to the challenges faced by the ground team. Despite all these deterrents the team has managed to beat all odds and has established couple of new Soochna Seva Kendras in the region. The team has also entered partnerships with local panchayats to establish Panchayat Soochna Seva Kendra. Now the project is running on fast-track.

The team is also successful in establishing sustainable centers. The resource persons run these centers on their own - without any monetary support to pay rent or salary. The team has also recruited 20 SoochnaPreneurs-who will work towards providing timely government schemes and entitlements to the marginalized section of society. They will charge nominal fee for their services. The revenue generation scope will be essential for SoochnaPreneurs to bring their business model on sustainable mode.

We have developed strong networking with Govt. officials, elected members, Welfare Dept., Veterinary doctors, community members and other stake

holders of the project. This has allowed our ground team to carry out the digital interventions and schemes related camps quiet effectively and efficiently.

## **TYPE OF THE BENEFICIARIES**

In principal the beneficiaries population comprise of schedule caste & tribe, daily wage workers, nomads, tribal population, farmers and minorities. Most of them fall in BPL category and belong to a rural area. The team mandate has always been to select the areas which are far-off and lack basic amenities to live comfortably. The team with the government support has worked on transport, electricity and drinking water issues and has made considerable positive changes in the living standard of such rural population. Soochna Seva has always put farmers on top priority and assisted them to get crop damage insurance to safeguard their annual income.

## **ACTIVITY REPORT CARD**

All the digital interventions done in our target 5 blocks were interactive and allowed users/beneficiaries to apply their learnings in their daily lives. The community members were initially apprehensive of our activities but gradually with continuous engagement the team was able to break

the ice.

Multiple camps activity, vouchers distribution, wall paintings and digital van of Soochna Seva enabled team to reach far off places and disseminate government scheme and services information. ANM, Sahiya, Sevika and Sahaika, B.D.O, C.O, Welfare Officer and Veterinary Doctors were taken on board for larger impact. The assembled crew did lot of camp and promotional activities related to human rights, access and government schemes. Some technical teachers were kept in loop to impart technical skill sets to the beneficiaries.

## **OUTCOMES OF THE PROJECT**

The mission and vision of the Soochna Seva project is to reach out to the maximum number of vulnerable communities living in information dark areas and empower them with the digital knowledge to access information related to government schemes and services to improve their living conditions. The biggest challenge for the team to provide benefits to the beneficiaries was the lack of requisite documents required to claim entitlements. The ignorance factor was something which could have been negotiated by regular awareness drives but incomplete

documents really crippled the pace of process to avail benefits. The problem was negotiated with door-to-door visits and helping the community members to fill the forms to apply for important identity documents. Today, most of the target population has a tremendous recall value of Soochna Seva services. They now approach Soochna Seva team for advice on every government, professional and social issues in their lives.

## LEARNING

Employment opportunities are scarce in our target areas. The youth is often, forced by the economic conditions, seen migrating to the urban locations in search of work. The farmers or local artisans who are pursuing their ancestral occupation are facing menace of the middlemen. They don't get the price which they rightfully deserve. Farmers, no better than artisans, own small piece of land and struggle to produce surplus crops for sale purposes. The crop production barely meets their family consumption requirements. The Soochna Seva team has provided opportunity to the youth to become an entrepreneur. The team has not only worked on their digital literacy skills but has also provided them

with digital tools and equipment's to start digital service business and generate revenues out of it.

## CHALLENGES FACED

- The biggest challenge for Soochna Seva team was how to confront the limits of Community members.
- The team has always tried to escalate the issues/problems of backward communities but the truth is that there will always be challenges/issues on ground.
- The real change will come from the overall development of community members and their ability to take decisions in life.
- This year team faced additional roadblocks due to sudden demonetization rule. The project activities akin to other social activities came to standstill.
- The private actors like pragya kendras, shop keepers and computer institutes, who offer substitute services pose a big challenge. Seldom does it happen that such private players don't exploit the consumers.

- The team entire year kept a tap on their services to ensure the community people don't get exploited by their unfair services.

## **INNOVATION**

The team has applied both, pull and push strategy to engage the community. Often it happens that due to long distances and having no option of proper transport, many community members are deprived of the services of Soochna Seva Centers. For such section of society, the team applied push strategy- the team with the help of digital Soochna Seva Vahan and support from government officials brought the mini Soochna Seva office to the doorsteps of community people. Their problems/issues were duly registered and rigorous follow up with officials was done to provide timely help and support to them.

Mobile centers of Soochna Seva were planted in different rural locations for visibility of Soochna Seva brand and awareness of its services. We have started cashless training camps with the permission of Govt. officials in many villages to create awareness amongst villagers to understand the utility of cashless economy.

## ACHIEVEMENTS JAN – DEC 2016

| Scheme Category        | Scheme Name                           | Scheme Registration |             |
|------------------------|---------------------------------------|---------------------|-------------|
|                        |                                       | Male                | Female      |
| <b>Social Security</b> | Old Age Pension Scheme                | 469                 | 177         |
|                        | Widow Pension Scheme                  | 0                   | 329         |
|                        | Sukaniya Samridhi Yojna               | 0                   | 74          |
|                        | Disability Handicap Pension Scheme    | 7                   | 10          |
|                        | Crop Damage                           | 433                 | 389         |
| <b>Subtotal (A)</b>    |                                       | <b>909</b>          | <b>979</b>  |
| <b>Education</b>       | Scholarship Scheme                    | 42                  | 47          |
|                        | ICDS                                  | 40                  | 42          |
|                        | Anganwadi Admission                   | 12                  | 15          |
|                        | Bal Sansad Yojna                      | 405                 | 235         |
|                        | School Admission                      | 150                 | 139         |
|                        | Sarv Shiksha Abhiyan                  | 30                  | 37          |
|                        | N.D.L.M                               | 41                  | 30          |
| <b>Subtotal (B)</b>    |                                       | <b>720</b>          | <b>545</b>  |
| <b>Livelihood</b>      | PM Ujjwala Yojna                      | 0                   | 1419        |
|                        | Bakra Prajanan Yojna (farming scheme) | 7                   | 4           |
|                        | MGNREGA                               | 650                 | 178         |
|                        | Ration Card                           | 25                  | 20          |
|                        | P.M Kaushal Vikas Yojna               | 12                  | 8           |
|                        | Indira Awas Yojna                     | 365                 | 275         |
|                        | Mid Day Meal                          | 8                   | 14          |
| <b>Subtotal</b>        |                                       | <b>1067</b>         | <b>1918</b> |

|  | Total       | Conversion |            | Total       |
|--|-------------|------------|------------|-------------|
|  |             | Male       | Female     |             |
|  | 646         | 345        | 128        | 473         |
|  | 329         | 0          | 258        | 258         |
|  | 74          | 0          | 69         | 69          |
|  | 17          | 5          | 7          | 12          |
|  | 822         | 433        | 389        | 822         |
|  | <b>1888</b> | <b>783</b> | <b>851</b> | <b>1634</b> |
|  | 89          | 42         | 48         | 89          |
|  | 82          | 40         | 42         | 82          |
|  | 27          | 12         | 15         | 27          |
|  | 640         | 405        | 235        | 640         |
|  | 289         | 150        | 139        | 289         |
|  | 67          | 30         | 37         | 67          |
|  | 71          | 41         | 30         | 71          |
|  | <b>1265</b> | <b>720</b> | <b>546</b> | <b>1265</b> |
|  | 1419        | 0          | 719        | 719         |
|  | 11          | 0          | 0          | 0           |
|  | 828         | 642        | 172        | 814         |
|  | 45          | 25         | 20         | 45          |
|  | 20          | 12         | 8          | 20          |
|  | 640         | 40         | 8          | 48          |
|  | 22          | 8          | 14         | 22          |
|  | <b>2985</b> | <b>727</b> | <b>941</b> | <b>1668</b> |

| Scheme Category             | Scheme Name  | Scheme Registration |              |
|-----------------------------|--|---------------------|--------------|
| <b>Health</b>               | Eye Checkup  | 25                  | 13           |
|                             | Vaccination  | 403                 | 430          |
|                             | Indradhnush Yojna  | 185                 | 190          |
|                             | Maatri Shishu yojna  | 0                   | 38           |
|                             | Japanese Encephalitis  | 210                 | 180          |
|                             | Health Literacy Training   | 19                  | 61           |
|                             | Health checkup   | 300                 | 410          |
|                             | Anti phuleriya dose  | 192                 | 153          |
|                             | Anemia Check up  | 0                   | 61           |
|                             | <b>Subtotal</b>  |                     | <b>1334</b>  |
| <b>Financial Inclusion</b>  | P.M.J.D.Y  | 350                 | 201          |
|                             | P.M.S.B.Y  | 73                  | 148          |
|                             | P.M.J.J.B.Y  | 30                  | 49           |
|                             | Paddy Insurance  | 526                 | 196          |
|                             | Kanya Dhan Yojna   | 0                   | 5            |
|                             | Mudra Loan   | 1                   | 0            |
|                             | <b>Subtotal</b>  |                     | <b>980</b>   |
| <b>Employment</b>           | Job Card   | 209                 | 93           |
|                             | Vider Distribution   | 23                  | 24           |
|                             | Skill Development Training   | 45                  | 38           |
| <b>Subtotal</b>             |  | <b>277</b>          | <b>155</b>   |
| <b>Scheme Total</b>         | <b>5287</b>  | <b>5732</b>         | <b>11019</b> |
| <b>Documents and Others</b> | Aadhar Card, Birth/Death/Caste/Residence/Income Certificate, Kisan Sanchar, Red Card Correction, Pan Card, Handpump Repair and Toilet Construction | <b>867</b>          | <b>361</b>   |
| <b>Grand Total</b>          |  | <b>6154</b>         | <b>6093</b>  |

|  | Total        | Conversion  |             | Total        |
|--|--------------|-------------|-------------|--------------|
|  | 38           | 25          | 13          | 38           |
|  | 833          | 403         | 430         | 833          |
|  | 375          | 185         | 190         | 375          |
|  | 38           | 0           | 38          | 38           |
|  | 390          | 210         | 180         | 390          |
|  | 80           | 19          | 61          | 80           |
|  | 710          | 300         | 410         | 710          |
|  | 345          | 192         | 153         | 345          |
|  | 61           | 0           | 61          | 61           |
|  | <b>2870</b>  | <b>1334</b> | <b>1536</b> | <b>2870</b>  |
|  | 551          | 350         | 201         | 551          |
|  | 221          | 73          | 148         | 221          |
|  | 79           | 30          | 49          | 79           |
|  | 722          | 526         | 196         | 722          |
|  | 5            | 0           | 5           | 5            |
|  | 1            | 1           | 0           | 1            |
|  | <b>1579</b>  | <b>980</b>  | <b>599</b>  | <b>1579</b>  |
|  | 302          | 209         | 93          | 302          |
|  | 47           | 23          | 24          | 47           |
|  | 84           | 45          | 38          | 84           |
|  | <b>433</b>   | <b>277</b>  | <b>155</b>  | <b>433</b>   |
|  | <b>4821</b>  | <b>4628</b> | <b>9449</b> |              |
|  | <b>1228</b>  | <b>855</b>  | <b>360</b>  | <b>1215</b>  |
|  | <b>12247</b> | <b>5676</b> | <b>4988</b> | <b>10664</b> |

## SUSTAINABILITY

The sustainability is the lifeblood of every business model. Therefore, Soochna Seva model is gradually working towards its sustainable version of operations. Last year, the participants who attended camps conducted by Soochna Seva were charged a nominal fee to initiate revenue generation. Majority of the school events organised by SS were also paid. It is always ensured that the fees is nominal and suits the paying capacity of our target audience. Without fail, the fee is also kept in accordance to the fees prescribed by the government.

The team has signed agreements with the local schools to teach computer elementary courses. The students are being taught using projector, laptops and smart phones for better learning environment. Today's generation is technology native and they prefer learning through digital tools. The results are impressive and students are learning much faster as compared to the old chalk and talk methodology. In fact, old school teachers who are not familiar with the digital content are also participating in the computer classes to learn modern technology.

## LIAISING AND COLABORATION WITH THE GOVERNMENT DEPARTMENTS

Soochna Seva team liaises between community members and government officials for the timely help and support delivered to the potential recipient of the schemes and entitlements. The ground team is always in touch with the local administration and attends all the important activities and road shows organised by the government. The team assists administration in the flow of event activities and even offers Soochna Seva resource persons and Vahan for pre monitoring and promotion of the event. The team also keeps elected persons in the loop including panchayat heads for speeding up the application and scheme access process.

Two examples have been described below:

### i. Collaboration with Block Resource Center, Education Department

Working with Govt. Officials and stakeholders always provides opportunity for innovative ideas. Soochna Seva has collaborated with BRC [Education Department] for "Samaveshi Shiksha Program". Samaveshi Shiksha is a Hindi term used for inclusive education.

Inclusion in education is also an approach to educate disabled students. Under Samaveshi Shiksha programme the aim is to ensure that every child with special needs, irrespective of

the kind, category and degree of disability, is provided education in an appropriate environment so that no child is deprived of quality education.

Under RTE also, it is provided that a child suffering from disability, as defined in clause (i) of section 2 of the Persons with Disabilities (Equal opportunities, protection and full participation) Act 1996 shall have the right to pursue free and compulsory elementary education in accordance with the provisions of chapter V of the said act.

Under this programme, Soochna Seva team has signed an official partnership with Collaboration with Block Resource Center (BRC), Education Department. The Soochna Seva team has been assigned with the task of conducting awareness camps and classes regarding inclusive education in the government schools of Itki Block, Ranchi. 11 awareness camps and 15 classes/workshops have been conducted so far.

## **ii. Veterinary Department**

Govt. Veterinary Department every year allocates significant monetary help to the farmers who want to do hen, cow and goat farming. The Government releases Rs- one lakh for Goat farming, Rs- four lakhs for hen farming, Rs- fourteen thousand for pig farming etc. (fifty percent of the amount will invest by the farmers according to scheme). The Soochna Seva team

last year helped government to select the most suitable and deserving candidates for the scheme benefits. Generally the selection process witness rampant corruption due to officials and local elected leader's nexus.

Official's paper of beneficiaries and contact papers with Govt. officials are enclosed below in the attached file for your kind perusal.

## **THE IMPACT**

### **i. Saving for better future of children**

Hasina Begum, wife of Abdul Karim, is 41 years old. She can neither speak nor listen. A resident of Kundi village in Itki block, Ranchi (Jharkhand), Hasina has four children —Salman Ansari (14 years), Fatima Khatoon (12 years), Sahil Ansari (11 years) and Afsana Khatoon (10 years).

Not very long ago, they used to live in Bihar, facing regular hardships of life. They migrated to Jharkhand and settled in Kundi village in search of enough labour work for her husband to sustain the family. Her husband is the sole bread earner in the family. Shifting to Kundi, however, didn't improve their livelihood much but Hasina's husband works at a nearby poultry farm and her children go to a nearby school.

A few days ago, Hasina visited our Soochna Seva camp with her husband to get a bank account opened at the Gramin Bank, and the sevaks promptly helped her fill the application form.

“We tried to open a bank account at the union bank, but they wouldn’t give us a form; moreover, they demanded Rs 100 for when the form would be available,” her husband said in anger and irritation.

It was after this incident that their neighbours suggested them to reach out to Soochna Seva.



At Soochna Seva Kendra, the family was elated when they could get a form, fill it and submit it for free. Upon the sevaks’ recommendation, the couple now plans to save money in the bank account for their children’s education. They will now also be able to receive monetary benefits that they are entitled to under various government schemes.

## ii. Soochna Sevaks turn into pillars of support for an aging couple

Charo Oraon is 60-year-old man who lives in Bhandra village of Itki block in Ranchi, Jharkhand, with his wife, two sons, and a daughter-in-law married to his elder son, and two grandchildren.

He has a daughter, too, who is now married and lives with her extremely supportive in-laws, her husband and two children.

At home, things are not too good for Charo. Charo and his wife’s age are not their friends anymore. While he can’t move without the support of a walking stick, his elder son suffers from paralysis, his daughter-in-law has to take care for her husband and sons, and his younger son is an alcoholic who spends all his earnings on liquor. And so, the entire burden of the family lies on his aging shoulders. Though they are an agricultural family, they do not have too much land to claim as their own. Whatever little land they had, an acre of it was sold off at the time of his son’s marriage. The remaining land is not really profitable due to poor soil quality and lack of irrigation.



Some time ago, Charo happened to meet a Soochna Sevak who learnt of his ordeal and asked his wife to collate all relevant documents to apply for an old age pension scheme. Meanwhile, the team counseled his younger son

and showed him the incentives of quitting alcohol. He's not yet convinced but efforts are underway. The Soochna Seva team has also been providing information to Charo and his wife on what crops require less water than others, so that the couple are not limited to crops that can only be grown during the monsoon season while being left with nothing the rest of the year.

### **iii. Vaccination camp by Soochna Seva team saves the life of Jhono Kerketta's goat**

Jhono Kerketta (35) lives in Bagdhara Patra village which comes under Kundi Panchayat of Itki block in Ranchi. She has two sons and a daughter of age 16, 14 and 10 respectively. Her husband usually works in a brick kiln but for few months only, as he spends rest of the months at home. Farming is the primary source of income for Jhono and her family. Due to poor irrigation facilities the produce is usually less therefore to facilitate the daily needs and run the household chores they began keeping livestock also. This turned out to be a good decision as Jhono is able to send her children to school. Due to poor medical treatment her goats often fell sick and this worried her.

Since a goat roughly costs around 4000 to 5000 rupees, it is a big amount for a poor villager. Jhono could not afford such heavy sum and after the death of two of the goats her fears

increased. To keep her livestock intact she consulted various doctors for the treatment but the fees were too much for her and she felt helpless about it.

During a camp organised by Soochna Seva team in Badhara Patra she discussed her problem with the team members. Like her many other villagers too faced similar such issues, therefore the team consulted government veterinary doctors. They explained that villagers lack proper knowledge about cattle rearing and improper medicinal treatment and negligence leads to the death of the cattle. They also added that some doctors who practice at private clinics take advantage of the villager's ignorance and charge a lot of money which eventually leads to negligence.



So Soochna Seva team collaborated with veterinary doctors and conducted a vaccination camp in the village that too free of cost. Jhono Kerketta and many other villagers brought their cattle in the camp and returned with a vow to vaccinate their cattle within six months of time.

The villagers cheered the team for their efforts

and Jhono Kerketta promised to stay in touch with the team.

#### iv. Right to Education

Thirty-five-year-old Sabita Khalkho is a mother of five children — Sakshi, Shashi, Beronika, Sajna and Sushmita — who spends most of the year in the absence of her husband who works outside Ranchi district at a brick kiln. Though he only visits his wife and children once every three months, his presence isn't very helpful either. The man drinks regularly and often large chunks of his monthly wages on liquor.

Sabita is a hardworking woman who works in the vegetable market every day to earn enough to feed her children three square meals a day. However, it's not enough to send them to school.



A Soochna Sevak once happened to meet her and got talking. It was during this conversation that he learnt that her children were missing out on their right to education. When they asked Sabita why she wasn't sending her kids to school,

she said, "I am in the market from morning till night every day. If I skip work even for a day to get them admitted into a school that will mean I will have to let go of one day's wage. And I cannot afford to do that."

Having heard this, the Soochna Sevak offered his help and decided to take her children to St. Ignasius Balika Vidyalaya, a school located not very far from their home, and get them enrolled for free under the government's education programme.

#### OBSERVATIONS

All the kendras located in Sonahattu, Itki, Bero, Angara and Burmu are cut-off from main cities and their panchayats. Most of the residents are illiterate and ignorant of the fact that government is running several schemes for improving the quality of their lives. As they have zero touch to the outside world, the majority of the community in these areas doesn't have complete Identity documents. In practicality, they don't even exist. To provide them immediate relief becomes impossible. The Soochna Seva team in such cases works on obtaining their identity documents from the concerned departments. The team brings the application forms and help community people to fill and then later submit it to the concerned department including the arrangements done for their passport size photos.

The project SoochnaPreneur initiative in its target areas is helping the youth to generate some income and become independent. This has addressed the chronic problem of unemployment in these rural areas. Now, the youth is not only earning and spreading the information related to government schemes- the mandate of Soochna Seva- but the young entrepreneurs are giving jobs to the fellow villagers. This initiative has the potential to bring positive changes in the overall ecosystem of the areas.

# ANNEXURES



Community Mobilisation  
through Soochna Vahan

Soochna Seva Team  
Facilitate Vishesh Gram  
Sabha in October, 2016



The camp's primary focus was to inform people about the importance of a job card and also assist the participants in filling up forms for the same



Subsidized LPG gas cylinder distribution in Ranchi 'Pradhan Mantri Ujjwala Yojana'

## PRESS RELEASE

### सामुदायिक सूचना संसाधन केंद्र का उद्घाटन



गोला. डिजीटल इंपॉवरमेंट फाउंडेशन सूचना सेवा रांची के तत्वावधान में सामुदायिक सूचना संसाधन केंद्र व ओरकल सेंटर का उद्घाटन समारोह का आयोजन गोला में किया गया. कार्यक्रम के मुख्य अतिथि पेयजल व स्वच्छता मंत्री चंद्रप्रकाश चौधरी ने इसका उद्घाटन किया. इस दौरान उन्होंने कहा कि डिजीटल लिटरेसी के माध्यम से ही गांवों का सर्वांगीण विकास संभव है. क्योंकि सरकार की सभी योजनाएं डिजीटल रूप से क्रियान्वयन किया जा रहा है. उन्होंने कहा कि पीडीएस, मनरेगा, भूमि रसीद निर्गत सहित कई प्रमाण पत्र बनाने का कार्य ऑनलाइन किया जा रहा है. रामगढ़ जिला देश का प्रथम जिला है जहां स्वयं सहायता समूहों का डिजिटली कार्य शुरू किया गया है. इसलिए जब तक लोग डिजिटली साक्षर नहीं हो जायेंगे, तब तक लोगों का पहुंच योजनाओं तक नहीं हो पायेगा. सरकार भ्रष्टाचार को जड़ से समाप्त करने को लेकर सीधे लाभुकों एवं छात्र-छात्राओं के खाते में राशि भेजी रही है. इसलिए अगर बच्चे डिजिटली साक्षर हो जाते हैं, तो उनका पूरा परिवार डिजिटल सेवा से जुड़ जायेगा. इस तरह का सेंटर गांव व पंचायतों में खोलने की आवश्यकता है. मौके पर चंद्रशेखर महतो, सूचना सेवा के अरुण महतो, संचालक कवि कुंवर महतो, अजय महतो, संतोष कुमार, श्रवण करमाली, बलराम बेदिया, गोविंद मुंडा, स्वेता कुमारी, अमूल्य कुमार, गुड़िया, रानी, गीता, रूपा सहित कई लोग शामिल थे.

### वसुधा केंद्रों में अवेध वसूली को लेकर आक्रोश

बैनाटाड़, संवाद सहयोगी : प्रखंड मुख्यालय निवासी वसुधा केंद्रों पर लागू सेवा केंद्रों में अवेध वसूली करने के नाम पर लोगों ने काफी राशि अवेध रूप से वसूलने का काम बढाते रहते हैं। इसको लेकर लोगों में आक्रोश है। अव्यक्तित कर्मियों अजय कुमार, अनंद, सत्यजित राम, पुष्प देवी, अमलेश शर्मा, अश्विनी राम आदि ने बताया कि गांव के लोगों को इन वसूलियों द्वारा लोगों को बेहतर सुविधा उपलब्ध करनी चाहिए। लेकिन, सुविधा के नाम पर वसूलक सदस्यों से अवेध राशि वी वसूली करते हैं। यह वसूली अवार, केंद्र अवेध वसूली का पैर वसूली करने के नाम पर ही जा रही है। सभी पर वसूलकों ने निर्धारित राशि से एक से से दो सौ रुपये वसूल की जाती है। अधिकारियों के इस तरह के निर्धारित सेवा केंद्रों पर नियंत्रण नहीं होने के कारण इसके संश्लेषक मोटी राशि की उम्मीद करने में लगे हैं।

सरकार द्वारा निर्धारित दर से ज्यादा पैसा लेना गलत है। निर्धारित शिफारिश मिलने पर जब तक उचित कर्मचारी वसूल नहीं करते।

अजय कुमार पांडेय  
बीबीसी, बैनाटाड़



# COLLABORATIONS AND PARTNERSHIPS

**पु-बो संचालन एवं एम सीडी संचालन**  
 कर्मियों की सूची

| क्र.सं. | नाम   | पता   | दिनांक | वर्ग  | पद    | पु.सं. | वृ.सं. | वृ.सं. | वृ.सं. | वृ.सं. | वृ.सं. |
|---------|-------|-------|--------|-------|-------|--------|--------|--------|--------|--------|--------|
| 1       | अमिता | अमिता | 3406   | अमिता | अमिता |        |        |        |        |        |        |
| 2       | अमिता | अमिता | 3407   | अमिता | अमिता |        |        |        |        |        |        |
| 3       | अमिता | अमिता | 3408   | अमिता | अमिता |        |        |        |        |        |        |
| 4       | अमिता | अमिता | 3409   | अमिता | अमिता |        |        |        |        |        |        |
| 5       | अमिता | अमिता | 3410   | अमिता | अमिता |        |        |        |        |        |        |

पु-बो संचालन एवं एम सीडी संचालन  
 कर्मियों की सूची

पु-बो संचालन एवं एम सीडी संचालन  
 कर्मियों की सूची

पु-बो संचालन एवं एम सीडी संचालन  
 कर्मियों की सूची

(संशु-75P-55, SC5P-11, OSP-104)

| क्र.सं. | नाम   | पता   | दिनांक | वर्ग  | पद    | पु.सं. | वृ.सं. | वृ.सं. | वृ.सं. | वृ.सं. | वृ.सं. |
|---------|-------|-------|--------|-------|-------|--------|--------|--------|--------|--------|--------|
| 1       | अमिता | अमिता | 3406   | अमिता | अमिता |        |        |        |        |        |        |
| 2       | अमिता | अमिता | 3407   | अमिता | अमिता |        |        |        |        |        |        |
| 3       | अमिता | अमिता | 3408   | अमिता | अमिता |        |        |        |        |        |        |
| 4       | अमिता | अमिता | 3409   | अमिता | अमिता |        |        |        |        |        |        |
| 5       | अमिता | अमिता | 3410   | अमिता | अमिता |        |        |        |        |        |        |

| क्र.सं. | उम्मीदवार का नाम          | पिता का नाम           | पेशा       | व्य.सं. | सं.सं. | सं.सं. | सं.सं. | सं.सं. | सं.सं.     |
|---------|---------------------------|-----------------------|------------|---------|--------|--------|--------|--------|------------|
| 106     | मन्दलास चांदव             | पुरन चांदव            | मुन्ना     | -       | -      | -      | -      | -      | 930928158  |
| 107     | अशिका देवी                | किशोर चांदव           | मुन्ना     | -       | -      | -      | -      | -      | 9939133600 |
| 108     | सुनिल कुमार साहू          | धुन्नु साहू           | मिर्जा     | -       | -      | -      | -      | -      | 9661463994 |
| 109     | रिंकु जयसवाल              | रघुवशा जयसवाल         | दासुराणव   | -       | -      | -      | -      | -      | 9546539303 |
| 110     | कोशिका देवी               | निरतु साहू            | जारा       | -       | -      | -      | -      | -      | 7050305250 |
| 111     | रमणी देवी                 | बलदेवसिंह मुण्डा      | बागलगाण्डे | -       | -      | -      | -      | -      | 7550571482 |
| 112     | मो० दलु देवी              | स्व० रामकाण्डे मुण्डा | परारती     | -       | -      | -      | -      | -      | 7762938610 |
| 113     | मो० प्रमोला देवी          | स्व० रामू मुण्डा      | परारती     | -       | -      | -      | -      | -      | -          |
| 114     | मो० बली देवी              | स्व० धर्मो स्वामी     | परारती     | -       | -      | -      | -      | -      | -          |
| 115     | जीतावहन महतो              | अमर महतो              | खेदवाडी    | -       | -      | -      | -      | -      | 8969405762 |
| 116     | रागा अधिकारी              | स्व० दामोदास अधिकारी  | तमाड       | -       | -      | -      | -      | -      | 8271209065 |
| 117     | जयपाल सिंह मुण्डा         | स्व० मोहर सिंह मुण्डा | काटवाडी    | -       | -      | -      | -      | -      | 7677570859 |
| 118     | बृहदेव पातर मुण्डा        | रामू पातर             | काटवाडी    | -       | -      | -      | -      | -      | 7250257952 |
| 119     | मधुनाथ मुण्डा             | पंडु मुण्डा           | काटवाडी    | -       | -      | -      | -      | -      | 7050314830 |
| 120     | जितेन्द्र अहीर (विश्वनाथ) | रामधन अहीर            | राहे       | -       | -      | -      | -      | -      | 9709046302 |
| 121     | वितरजन महतो               | स्व० कलेशबर महतो      | तमाड       | -       | -      | -      | -      | -      | 9308303472 |
| 122     | धर्मेश महतो               | गोकुल महतो            | राहाडी     | -       | -      | -      | -      | -      | 7761977434 |
| 123     | मजु देवी                  | रविन्द्रनाथ महतो      | काटवाडी    | -       | -      | -      | -      | -      | 9570414594 |
| 124     | फुलकुमारी कौरकेटा         | केला कौरकेटा          | कांन्दी    | कांन्दी | ईटकी   | -      | -      | -      | 7070381669 |
| 125     | मनाज कौरकेटा              | स्व० भरतकुम कौरकेटा   | कांन्दी    | कांन्दी | -      | -      | -      | -      | 7783098772 |
| 126     | गुन्नी देवी               | मोला काकण             | मिलकपुली   | कांन्दी | -      | -      | -      | -      | 9572329576 |
| 127     | मासरीन खातुन              | रबूल अंसारी           | गडगाव      | गडगाव   | -      | -      | -      | -      | 8051047377 |
| 128     | मानीसा खातुन              | अमीना मसुरी           | गडगाव      | गडगाव   | -      | -      | -      | -      | 929809097  |
| 129     | मासरीन खातुन              | फलाज मसुरी            | गडगाव      | गडगाव   | -      | -      | -      | -      | 9709641063 |
| 130     | फिरोज मसुरी               | स्व० देबूल मसुरी      | गडगाव      | गडगाव   | -      | -      | -      | -      | 9534010156 |
| 131     | एनामूल हक                 | अजनुल हक              | पल्लना     | कांन्दी | -      | -      | -      | -      | 9570159889 |
| 132     | सतीश क० मुण्डा            | सोहन मुण्डा           | हेरालीग    | -       | -      | -      | -      | -      | 9661174279 |
| 133     | रावे उराव                 | स्व० बसुजा उराव       | विकारा     | -       | -      | -      | -      | -      | 7779999982 |
| 134     | गुनीष कुमार भगत           | मुरधन भगत             | हेरालीग    | -       | -      | -      | -      | -      | 7782996617 |
| 135     | सुनिल टोप्यो              | स्व० अलवर टोप्यो      | लाटा       | एडवेरी  | नगडी   | -      | -      | -      | 8757023325 |
| 136     | श्रवण उराव                | रुसु उराव             | बरसा       | एडवेरी  | -      | -      | -      | -      | 7549109970 |
| 137     | जेकरा बाबा एवका           | बाइरु सलमोन एवका      | साधारण     | साधारण  | -      | -      | -      | -      | 9973507215 |
| 138     | असहद साहू                 | संजु साहू             | देवरी      | देवरी   | -      | -      | -      | -      | 9931161897 |
| 139     | मनाज कुमार                | खेजू महतो             | देवरी      | देवरी   | -      | -      | -      | -      | 5709043414 |
| 140     | उमेश कुमार साहू           | महेन्द्र साहू         | पिस्ता     | नगडी    | -      | -      | -      | -      | 7050954078 |
| 141     | किंतुवर गांव              | स्व० हरक गांव         | लाटा       | एडवेरी  | -      | -      | -      | -      | 9955328466 |
| 142     | साइली देवी                | जगजु गांव             | लाटा       | एडवेरी  | -      | -      | -      | -      | 9526375168 |
| 143     | रमजान गांव                | रामजान गांव           | लाटा       | एडवेरी  | -      | -      | -      | -      | 6757721336 |





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