

A. SoochnaSeva

SUMMARY

Soochna Seva TehriGarhwal team in its work reached 1434 people out of which 1193 people have been benefited. The team was able to reach 1191 female out of which 923 females have been benefited which is quite high. Important documents like LabourCard, Ration Card and PAN Cards were also undertaken. All in all 714 people were registered for various documents related services and all of them have got their respective benefits. The team this year focused on Social Security Scheme. In this regard, a camp was organised by Dept. of Social Welfare and Soochna Seva team was tasked to promote and make sure that people attend in large number.

As a result, a total of 477 people were registered and 318 people were benefited by this camp.

Target Blocks and Panchayats demography

Soochna Seva team is working in the following blocks (five) of Tehri –Garhwal District and 25 panchayats therein. The following table indicates the name of the five blocks and 25 Panchayats.

S.No.	Blocks	Panchayats
1	CHAMBA	Than, Paturi, Syul, Gunogi (Udaykot), Kanchu Select PanchyatSabli (2.0) Program
2	NARENDRA NAGAR	TIPLI,KOTI,KAFOLGAON,PALI,KARKRASARI,BHANDAR GAON
3	PRATAP NAGAR	Kanda,Kotga,Padiya,Bhenki,Banali
4	JAKHNIDHAR	Kumardhar,petav,chapela ,gadugat, koti
5	THAULDHAR	Dabri, semwalgaon, kirgani,nakot, indar

1. Staff Details

The details of the team at Tehri-Garhwal are as follows.

Sr. No.	Name	Sex	Block Name	Designation	Mobile No.	Total experience
1	BRIJESH DHARMA	M	CHAMBA	DTM	9927233545	10 yrs
2	PRAVEEN PANWAR	M	N NAGAR	ASST. COORDINATOR	9411380261	4Yrs
3	PRAVEEN UNIYAL	M	CHAMBA	BLOCK COORDINATOR	9410990903	16yrs
4	MANISH CHAUHAN	M	PRATAP NAGAR	BLOCK COORDINATOR	9897439811	4Yrs
5	ANIL SINGH	M	N NAGAR	FELLOW	9410946365	2Yrs
6	SUSHIL SAKLANI	M	CHAMBA	FELLOW	8859301866	3Yrs
7	MONIKA RAUTELA	F	CHAMBA	TRAINER	7248100401	1Yrs
8	SUSHEEL LAL	M	JAKHNIDHAR	TRAINER	8171297586	2Yrs
9	REENA DEVI	F	JAKHNIDHAR	FELLOW	8650149253	2Yrs
10	ISHA NEGI	F	N NAGAR	TRAINER	9410797936	1Yrs
11	KIRAN	F	PRATAP NAGAR	TRAINER		2Yrs

2. MAJOR ACHIEVEMENTS

For the year 2017, the team was able to register

Achievements-Jan to Dec 2017							
Scheme Category	Scheme Name	Scheme Registration		Total	Conversion		Total
		Male	Female		Male	Female	
Social Security	Pension	171	306	477	170	148	318
	Sub total (A)	171	306	477	170	148	318
	Sub total (B)						
Livelihood	RATION CARD	45	156	201	45	156	201
	Sub total(C)	45	156	201	45	156	201
Health							
Sub total (D)							
Financial Inclusion	Sharmik card	92	96	188	20	40	60
	Sub total (G)	92	96	188	20	40	60
Employment							
Sub total (F)							
Scheme Total (A+B+C+D+F)=G		308	558	866	135	344	479
Documents and others	Ration card	90	543	633	90	543	633
	Pan card	15	15	30	15	15	30
	Document	30	32	62	30	32	62
Documents total (H)		135	579	714	135	579	714
Grand Total (G+H)		243	1191	1434	270	923	1193

Category wise number of Beneficiary for Tehri- Garhwal

Category Name	Scheme Registration		Total	Benefit Aailed		Total
	Male	Female		Male	Female	
Social Security	171	306	477	120	198	318
Education	00	0	0	0	0	0
Livelihoods	45	156	201	45	156	201
Health	0	0	0	0	0	0
Financial Inclusion	70	50	188	20	40	60
Employment	0	0	0	0	00	0
Documents & Others	105	558	663	105	558	663
Total	391	1070	1529	290	952	1242

As suggested by above table the team has focused on Social Security scheme (318) and Documents. Within this category, the females have high number 198 for Social Security and 558 for Documents.

3. TYPE OF THE BENEFICIARIES

In Tehri-Garhwal mainly pensions (social security), financial inclusion, livelihood and document related beneficiaries are available. Agriculture and migration is focused by the government so that employment can be generated in villages and migration can be stopped from Tehri-Garhwal.

4. OUTCOMES OF THE PROJECT

- In-house mechanism developed by DEF for Grievance Redressal, a Centre called as "NagrikSamwad&Sahayata Kendra" in TehriGharwal, Uttarakhand in collaboration with District Administration. NSSK is a platform where citizens can submit their grievances simply dialling at 8130313910. It will be considered as an extension outlet of the administration to collect grievances related to public schemes/entitlements and shared it with on-ground authorities of the concerned government departments to propel the application process ensuring quick relief and support to the beneficiaries. The Soochna

Seva team shall be continuously in touch with the departments for the follow up and final redressing of the grievances and informing the same to the concerned citizens.

- Soochna Seva Vahan is being used in villages, department, camp, and rally in the interior area where no electricity facilities is available. Govt. department often ask for help of Soochana Seva team in organize camp and promote the same using the Soochna Vahan. The team use facilities in Soochana Vahan to provide digital services to visiting citizen.
- Soochna Seva team and van participated in promoting Toll free number 555 of District Administration of Tehri, Garwhal. This Toll Free number was used by Citizen to avail services and information on Health.
- A total 1763 people attended a camp organised in collaboration with Department of Animal Husbandry Tehriat Nagendra Nagar block, citizen from Tipali, SweerKoti, Kafolgaon and Bhandargaon panchayat attended the camp and insured their livestock.
- Soochna Seva Tehri Gharwal team organised June 27, 2017 multi-purpose camp in Pratap Inter College, New Tehri. The camp was attended by community along with District Magistrate Ms. Sonika, Chief Development Officer (CDO) Mr. Ashish Bhatgai, MLA -Mr. Vikram Singh Negi, District Welfare Officer - Mr. Avinash Singh Bhaduria, Block Development Officers - Mr. Vijay Ghunsola, Ms. Anandi and Ms. Baby Oswal. Dept. of Social Welfare invited Soochna Seva team for creating awareness and promotion of the camp. Among other regular services, eligible disabled were able to get support machines and equipment's such as wheel chair, spectacles etc. Malnourished children were got treated during the camp by the doctors from Dehradun. Soochna Seva team created awareness among 250 Gram Sabhas covering 4 blocks of TehriGharwal district. A total number of 479 people participated from across the districts providing referral services counselling/therapy, eye certificate, ENT related certificate, mentally disabled certificate and physically disabled certificate.

5. REVENUE DETAIL:-

BLOCK	MONTH												TOTAL
	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	OCT	NOV	DEC	
CHAMBA	5229	6626	6801	7844	3528	6504	4114	4647	3755	2884	2475	3096	57503
NARENDRA NAGAR	7457	8029	6784	6472	6888	7884	7848	5913	6643	5651	3103	4513	77185
PRATAP NAGAR	1856	1148	2709	2001	2343	1354	2643	3073	2637	2334	2107	1856	26061

JAKHNIDHAR	1758	1242	2928	2030	2300	3334	5521	3160	3168	2376	1740	1675	31232
THAULDHAR	2680	1920	2045	1860	1023	1286	0	0	0	0	0	0	10814

The above table shows the revenue earned by team for the year 2017

6. LEARNING of the team

At the year of 2017 Soochna Seva worked more than 250 panchayats and their respected representatives we collect the data for the several schemes and coordinated with departments on this whole process SSK had learning that peoples are not aware about their rights and benefits which govt. providing them through several ways. They don't have any information that which kind of facilities they are not getting which has to provide by block, district and state level administration. Several non-governmental Organisation are working for them but these peoples are not aware that how to utilize their resources. On the bases of these learning we are planning to make workshops among them.

7. CHALLENGES FACED

Soochna Seva Kendra Programme is working in five blocks of Tehri district among a numbers of people, these all peoples are belong to remote area of hilly Acreage of Uttarakhand, on the condition of transportation awareness and other things we are facing challenges on those issues which are followed.

- Shortage of staff - SSK Tehri has a huge beneficiary area which has to be covered with limited time period and resources. We have 25 panchayats in our project area which are located in huge distance and we have to attend their meetings as well as governmental departments meetings, so we required more staff to serve peoples.
- Lack of transportation facilities although Soochna Seva Tehri has Soochna Vahan for the transportation facilities but in various project areas there is no road facility so we have to reach there through walk and use distance.
- Uneducated community – in our project area most people have migrated from village to town or big cities so we found only those peoples in villages who are not educated so we have a challenge to let them understand their rights and benefits.

8. INNOVATION

1. To solve the problem of community located in remote area (grass root level) from where people are not able to reach the SSK centre or SSK fellow is not able to reach the Community people. For them Nagrik Samwadevam Shaiyata Kendra is established in New Tehri Vikas Bhawan in CDO office where all complaints are register through Call.
2. Villager have just to place a call on Call Centre where SSK fellow will attend the call and register the call and submit the complaint to concern department and follow up all the complaint in regular time interval.

3. To reach more people in the community volunteer are also selected in different panchyat and training is provided to them for different schemes so that they can know about the Schemes and about the department.

9. SUSTAINABILITY PLAN.

For current financial year 2018, the team will aim for sustainability through partnership mode with local NGOs and CVOs we are offering Organisation to higher our established Centres on lease for certain period, as per the norms we will charge a certain amount from them to run those Centres properly they will work under the guideline of digital empowerment foundation for social welfare.

10. LIAISING AND COLABORATION WITH THE GOVERNMENT DEPARTMENTS

Collaboration with THDC, Rishikesh, Uttarakhand

- Soochna Seva concept has been presented to the board of THDC regarding the extensions of Soochna Seva Kendra and provides access to information on public schemes and delivery of government entitlements in other blocks and district. This will strengthen to reach out more beneficiaries in the district and bridge the knowledge gap towards larger benefit for the members of the grassroots communities. Project will include last mile access and delivery of e-governance services, online content, digital literacy and accessible digital services.





Digital services given to villager in the interior area for a open meeting held by local MLA

11. Impact

I. Scheme Wise financial benefits

Sr. No.	Scheme ?Document Name	Registration	Benefit
1.	Pension	$477(50+200+30) = 133560$	$380*1000*12 = 4560000$
2.	Ration Card	$201*50+200+30 = 56280$	$201*110*12 = 265320$
3.	Shramik Card	$188*70+180+30 = 52640$	$60*1000*1 = 60000$
4.	Ration Card online	$633*50+30 = 50640$	$633*6*22 = 60000$
5.	PAN Card	$30*40+100+20 = 4800$	144000
6.	Other Document	$62*100+40+130 = 270*62 = 16740$	1037880

12. ANNEXURES

1. Activity Images

Media Coverage

<p>रैली से दिया पर्यावरण संरक्षण का संदेश</p> <p>चंबा। विकासखंड नरेन्द्रनगर के जाजल एवं आमपाटा गांव में वृक्ष मित्र अभियान के तहत रैली निकालकर ग्रामीणों को पर्यावरण संरक्षण के लिए जागरूक किया गया। इस मौके पर पौध रोपण भी किया गया। शुक्रवार को वृक्ष मित्र अभियान के तहत वृक्ष मित्र डॉ. त्रिलोक चंद सोनी ने जाजल एवं आम पाटा में ग्रामीणों के सहयोग से रैली निकालकर पौधरोपण किया। उन्होंने कहा कि इस अभियान का मुख्य उद्देश्य लोगों को पर्यावरण के प्रति जागरूक करना है। बताया कि आज पृथ्वी पर प्रदूषण बढ़ता जा रहा है, जिससे बीमारियां भी बढ़ रही हैं। रैली में ग्राम प्रधान अनूप भंडारी, प्रवीण पंचार, आलोक रामोला थे।</p>  <p>शुक्रवार को नरेन्द्रनगर के जाजल में पर्यावरण संरक्षण को लेकर रैली निकालते वृक्ष मित्र डॉ. सोनी एवं ग्रामीण ● हिन्दुस्तान</p>	<h3>चित्रकला में प्रदीप और निबंध में सीमा रही प्रथम</h3> <p>संबाद सहयोगी, चंबा: सूचना सेवा केंद्र खाड़ी को जेए से राजकीय इंटर कॉलेज जाजल में विभिन्न विषयों पर चित्रकला प्रतियोगिता का आयोजन किया गया। वहीं सरस्वती शिशु मंदिर कोटोखाल में नेहरू युवा केंद्र को जेए से विभिन्न प्रतियोगिताएं आयोजित की गईं।</p> <p>खंड के अंतर्गत जाजल में सूचना सेवा केंद्र खाड़ी ने स्वच्छता, प्रदूषण, पर्यावरण आदि विषयों पर चित्रकला प्रतियोगिता आयोजित की। जिसमें प्रदीप भंडारी ने पहला, सिकारी ने दूसरा और अस्था खत ने तीसरा स्थान प्राप्त किया। इस मौके पर सूचना सेवा के समन्वयक प्रवीण पंचार ने छात्रों को डिजिटल प्रणाली के से किए जाने वाले कर्तव्यों को जानकारी दी। बताया कि अब हर वर्ष अनिवार्यतः प्रकाश किए जा रहे हैं। इस अवसर पर विजेता प्रतिभागियों को प्रथम पुरस्कार प्रदान किया गया। इस मौके पर प्रधानाचार्य एसके सोहन, लक्ष्मण सिंह रावत, धूपेंद्र सिंह मैत्री, अरुण सिंह, इला नेगी आदि मौजूद थे। वहीं दूसरी ओर सरस्वती शिशु मंदिर कोटोखाल में नेहरू युवा केंद्र को जेए से पं. जयशंकर लाल नेहरू के जीवन पर निबंध और भाषण प्रतियोगिता का आयोजन किया गया। सोनियर वर्ग में सीमा ने पहला और ज्योति ने दूसरा स्थान प्राप्त किया।</p> <p>जूनियर वर्ग में शौरभ नवाल ने पहला और संजना राणा ने दूसरा स्थान प्राप्त किया। भाषण सौनियर वर्ग में सरस्वती डोभाल ने पहला और रवि सिन्हा ने दूसरा स्थान प्राप्त किया। जूनियर वर्ग में अमन ने पहला और संजना ने दूसरा स्थान प्राप्त किया। विजेताओं को सम्मन की ओर से प्रथम पं. मेहल आदि देकर सम्मानित किया गया। इस मौके पर प्रधानाचार्य विवेक कुटियाल, कार्यक्रम संयोजक परशुराम डोभाल, सुरेंद्र सिंह, विनेश, कविता, चवीश, पूजा आदि मौजूद थे।</p>
<p><u>पर्यावरण</u> को बचाने के लिए के लिए एक छोटा सा प्रयास</p>	



REGISTRATION FOR SHRAMIK CARD



Multi Functional Camp in New Tehri



Multi Functional Camp in New Tehri



Meeting in Banali panchyat



Nagrik Samwad evam sahiyata centre



Vaccination camp



Meeting in Tipli Panchyat (Narendra nagar)

ग्राम सभा टिपली मे ग्राम पंचायत की बैठक हुई जिसमें की विभिन्न मुद्दों पे बात हुई जैसे कि स्वच्छता, मनरेगा, पशुपालन आदि और लोगो के विभिन्न योजनाओं के अंतर्गत वर्ष 2018-19 के लिए प्रस्ताव भी दिए गए।



Meeting in Khadi (Narendra nagar) for saving Henva river

हेंवल जागर जागृति का माध्यम एक प्रयास हेंवल जागर एक प्रचार नहीवरन् एक सार्थक प्रयास है समाज के प्रबुद्ध व्यक्तियों और ज्वलन्त सामाजिकसरो कारों से जुड़े निःस्वार्थ उन साथियों का जोचित कही नही वरन विशेषरूप से आत्मीयता से उत्तराखंड के प्रत्येक सामजिक आर्थिक पर्यावरणिक पहलुओं से खुद को जोड़े हुए हैं और इसी दिशा में गैर राजनितिक सार्थक प्रयासों को साकार रूप देने हेतु प्रयासरत हैं



Presentation of Soochna Vahan in Front of Social Welfare Officer Tehri and BDO Naredra Nagar



Khelo Ka MahaKumb जाजल विद्यालय में आमपाटा न्याय पंचायत में खेलमहा कुम्भ का आयोजन किया गया जिसमे कि विभन्न विद्यालय के छात्रों ने प्रतिभाग किया और छात्रों द्वारा किये गए उत्तम प्रदर्शन की कुछ तस्वीरे।



Meeting In School for Painting Competition

URL:- <https://www.facebook.com/SoochnaSevaNarenderNagar/>



सूचना सेवा और AGRICULTURE OFFICER के साथ में मिलकर सूचना सेवा से मनीष चौहान ने किसानो के फसलका INSURANCE किया और लोगो को सूचना सेवा के क्या क्या कार्य करती है वहा भी जानकारी दी | कांडा और (भेलुन्ता)आदि गाँव में गया और वह पर हम लोगो ने किसानो के फसल का बीमा किया जिन-जिन ग्राम सभा में हम लोग गए नाम-कांडा गोदरी भेलुन्ता सिलारीर मोलगाँव सिलवालगाँव पोखरी भेन्तलाखाल सेममुखेम आदि

Health camp यह स्वायस्थ सम्बन्दी कैम्प ग्राम सभा कोटगा में अक्षय प्रोजेक्ट के द्वारा लगाया गया

